



Dear Community Member:

The Beverly Hills Police Department is focused on keeping the City safe while addressing issues related to COVID-19. The Police Department will continue to monitor the public safety issues impacting Beverly Hills and the surrounding region. We understand the community concerns related to safety and have taken proactive measures during this time to keep Beverly Hills safe. As such, we are implementing new procedures to keep you safe and we have taken steps to maintain the health of police employees, and limit the exposure to officers. We have increased high visibility patrol and modified how we handle non-emergency calls for service. The Police Department will maintain our less than 3 minute response times to crimes in progress and life threatening emergencies. You can contact us immediately by calling or texting 911. I have outlined our Operating Procedures during the COVID-19 response below.

Non-Emergency Calls for Service: We have expanded our online police reporting to include a variety of reports such as, Lost Property, Vandalism, Vandalism to Vehicle, Harassing Phone Calls, and Report Supplements. In addition, we will be accepting telephone reports on our non-emergency line at 310-550-4951.

Front Lobby Access: The front lobby of the Police Department has been closed to the public, but we have staff available 24/7 to respond to visitors to guide them with their concerns.

Police/Fire Communications Center Screening: We have updated our screening questions related to medical calls and police calls for service.

Crime Statistics and Crime Mapping: To follow police activity or for the most current information on crime, visit the Police Department's phone app or our page on the City's website at www.beverlyhills.org.

Parking Enforcement Exemption: On March 16, 2020, City Council approved for residents to request a 30-day temporary permit for residential zones with time limits and preferential parking zones. Street sweeping regulations will be relaxed, but we kindly request you still follow posted signs to help keep our streets clean. Contact us at 310-285-2196 for temporary residential permits and be prepared to demonstrate proof of residency. In the commercial district, the City will accommodate parking in front of restaurants to allow for easier access for 'to-go' dining. If you have citation questions related to an exemption you should have received, contact us at 310-285-2196 Monday- Friday 7:00am - 5:00 pm.

These temporary changes to service are necessary to maintain safety and security in Beverly Hills. We appreciate your cooperation during this time as our goal is to maintain the health of the police employees who keep you safe. On behalf of the men and women of the Beverly Hills Police Department, thank you in advance for your continued support. You may contact me personally at sspagnoli@beverlyhills.org or 310-285-2111.

Sincerely,

Sandra Spagnoli
Police Chief, Beverly Hills

CONTACTING BEVERLY HILLS PD

Emergencies:

(in progress crimes, medical emergencies, fires)

Call: 9-1-1

Text: 9-1-1

For all non-emergencies or business related requests:

Call: 310-550-4951

This number should not be used for emergencies.